

A MESSAGE

FROM OUR CEO

Thank you for choosing Southside Regional Medical Center for your health care needs and welcome to our facility. We are committed to providing you with the very best service. Our goal is to not only meet your expectations but to exceed them.

If you have any questions or concerns during your stay, please do not hesitate to tell your nurse, the nurse manager of the unit, or contact Ava Warren, our Director of Patient Relations. Ms. Warren can be reached at 765.5066, but if you are calling from your patient room, simply dial extension 5066.

Following your stay at the hospital, you may receive a patient satisfaction survey by phone. Please take the time to speak with the surveyor and answer the questions honestly. Let us know if we exceeded your expectations or how we might improve our services in the future.

Again, thank you for allowing Southside Regional Medical Center to serve you and I wish you a speedy recovery.



MICHAEL J. YUNGMANN, CHE
CHIEF EXECUTIVE OFFICER



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Our mission is to provide extraordinary healthcare for patients and their families, provide a center of excellence for physicians to practice medicine, and create a vibrant workplace for employees.

